



# Service Bulletin

File in Section: -

Bulletin No.: PI0825A

Date: October, 2012

## PRELIMINARY INFORMATION

**Subject:** Crackling/Static Type Noise Heard from Door Speakers and/or A-Pillar Tweeters

**Models:** 2010-2012 Chevrolet Equinox  
2010-2012 GMC Terrain  
Equipped with Radio RPOs UW6, VQN, UZ8  
Built Prior to February 13, 2012

This PI is being revised to add additional information under Recommendation/Instructions.  
Please discard PI0825.

### Condition/Concern

Some customers may comment on a crackling/static type noise coming from one or both door speakers and/or A-pillar tweeters. The condition may occur intermittently while driving and/or stop while the vehicle is not in motion. This condition may be caused by poor retention at the amplifier X2 connector.

### Recommendation/Instructions

A new connector that provides better retention is available. Replace the amplifier X2 connector and terminals. The terminals will be replaced using terminated leads. When replacing, stagger the lengths of the terminated leads to reduce the bundle size and wrap with electrical tape. The length for pins 13 through 16 should not be longer than 80 mm (3.14 in).

**Tip:** Wiggling the X2 connector, while the audio is on, may induce the condition.

### Parts Information

Part Number	Description	Qty
89047090	Connector, Wire Inlet	1
13575850	Terminated Leads (package of 5)	3

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
N6652	Connector with Leads Assembly Replacement	Use Published Labor Operation Time